



**POLICE & CRIME
COMMISSIONER**
for Leicester,
Leicestershire & Rutland

Our ref: 0017/24

Date: 19 November 2024

Name:

E-mail:

Dear

Freedom of Information Act 2000

I write further to your freedom of information request received on 30 October 2024. I note you seek access to the following information:

Does the Office of the Police and Crime Commissioner current fund any support services for victims of non-criminal anti-social behaviour in the police force area?

If yes, please can you provide details of the service commissioned, including the funding provided and how many victims were supported last year.

Your request for information has now been considered and the response can be found below:

Whilst the OPCC does not have a distinct support service for victims of non-criminal anti-social behaviour, victims of high level ASB are entitled to support from Victim First.

In April 2024, the Police and Crime Commissioner recommissioned Victim First, a free, independent and confidential service supporting victims and witnesses of crime behaviour across Leicester, Leicestershire and Rutland.

The service is available to all victims and witnesses of crime and high level anti-social behaviour, and support is tailored to the individual, and can include but is not limited to, emotional support, information and advice, advocacy, and Restorative Justice.

We operate an 'opt-in' model, whereby consent must be granted from the victim before a referral is made to the service. For self-referrals, including digital approaches, the victim's perception that they are either a victim of crime or high level ASB shall be accepted. No proof shall be required for them to receive a service.

The contract had a start date of 1st April 2024 and is for a period of 3 years with the option to be extended for a further two periods of up to 12 months. The total funding available is detailed in the table below.



Financial Year	Payments within initial period of the contract (£ up to)	Payments within the optional extension periods (£ up to)
2024-2025	£500,000	
2025-2026	£510,862	
2026-2027	£521,079	
2027-2028		£531,500
2028-2029		£542,130
Sub-totals	£1,531,941	£1,073,630
Grant Total	£2,605,571	

In the previous 12 months (October 2023 – September 2024), 105 referrals were made to the service for victims of ASB, which translated into 36 service users receiving support.

The Police and Crime Commissioners Office provides you the right to ask for a re-examination of your request under its review procedure. Letters should be addressed to Data Protection Officer at the above address or emailed to OPCC@leics.police.uk. If you decide to request such a review and having followed the Police and Crime Commissioner's full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Yours sincerely,

The Office of the Police and Crime Commissioner

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