

Decision Record Template



Date of Decision: 24/06/2025

Lead Officer: Simran Gill

Decision Record URN: EXE0012-25

Title: CONT0446 - Pronto Renewal

Decision summary:

Supporting information

1) Background information

Leicestershire Police employs a mobile policing solution that enables officers and staff to work in an agile fashion and access facilities such as remote statements, traffic offence reports and crime reporting wherever they are. Previously we were heavily reliant on paper ticket books and statements, which necessitated officers returning to their station for admin work, created inefficiencies in our processes, and caused significant expenditure on paper and printing.

To allow them to operate in an agile manner, officers and staff are provided with laptops and mobile phones which can run mobile policing software to allow them to spend more time out of the station and deal with a significant proportion of their administration remotely.

In June 2020 Leicestershire Police via a competitive process procured Pronto, provided by Motorola Solutions UK Limited, as its mobile policing solution. Pronto is currently utilised by over half of UK police forces, and Leicestershire operates within a tri-force model in collaboration with Northamptonshire Police and Lincolnshire Police, to provide joint development and oversight of the capability.

After speaking to Motorola, they advised that they are able to contract through Softcat as Motorola are not on any framework suitable for this requirement. This negates the utilising an SSD which due to the value would contravene Procurement legislation. Health Trust Europe allows direct award through their framework, which is a compliant route to market.

The Framework Agreement was procured in accordance with Public Contract Regulations and offers a compliant route to market, whereby minimal resource is required to identify the most economically advantageous provider. All suppliers on the framework, including Softcat, would have had to submit a tender to be accepted on to the framework.

We have a significant number of contracts with Softcat across the force and have not had any issues. A financial background check was conducted on 11th June 2025 and both Softcat and Motorola were categorised as being 'Very Low Risk'. Similar financial checks will be conducted every 6 months of the life on the contract to maintain assurance of financial stability.

2) Expected benefits.

Pronto is embedded well into the force, is well-liked by users and provides critical functionality such as Case File that cannot readily be replaced.

Motorola has performed well under the contract with near 100% uptime and has demonstrated a commitment to clearing development backlogs by recruiting more staff.

3) Consultations (Details of any consultations that have been carried out or reason as to why no consultations has taken place):

This procurement is being conducted via the HTE Framework.

**4) Collaboration (is there an opportunity to collaborate with partners)
Not currently.**

5) Equality, Diversity & Human Rights implications

All funded organisations have the relevant policies in place which they adhere to.

6) Legal comments

Funding agreements have been drafted and implemented by the Force Legal Team which are followed.

7) Publication

To be completed

It is appropriate to publish this record of decision made by the Police and Crime Police and Crime Commissioner: No

It is appropriate to publish the contents of the supporting papers:
No

It is appropriate to publish details of the decision by the Police and Crime Police and Crime Commissioner for Leicestershire: **Yes, able to publish high level details of award.**

Reasons for any non-Publication (referencing appropriate legislation):

Information in this form is subject to the Freedom of Information Act 2000 (FOI Act) and other legislation. Unless the information provided is covered by an exemption and stated to be either confidential or partly confidential, the information contained in the form will be published on the OPCC website.

**Chief Finance Officer:
Comments:**

I have been consulted about the proposal and confirm that financial advice has been taken into account in the preparation of this report and assurances sought have been outlined within the report. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Police and Crime Commissioner for Leicester, Leicestershire and Rutland.

Signature:

Name: **Date:**

**Chief Executive and Monitoring Officer:
Comments:**

I have been consulted about the proposal and confirm that legal and equalities advice have been taken into account in the preparation of this report and assurances sought have been outlined in this report. I am satisfied that this is an appropriate request to be submitted to the Police and Crime Police and Crime Commissioner for Leicester, Leicestershire and Rutland.

Signature:

Name: **Date:**

Police and Crime Police and Crime Commissioner for Leicestershire:

Having received the advice set out above and reviewed relevant documentation my decision in regard of this matter is:

Approved

I confirm that my register of interests' declaration is up to date and that none of my interests preclude me from making this decision.

Signature: **Date:**

Name of Police and Crime Commissioner: