



**POLICE & CRIME
COMMISSIONER**
for Leicestershire & Rutland
Your Communities - Your Commissioner

Date: 27th November 2024

His Majesty's Inspector of Constabulary
His Majesty's Inspector of Fire & Rescue Services
6th Floor Globe House
89 Eccleston Square London
SW1V 1PN

Dear Mr Wilsher,

I write to you on behalf of the Police and Crime Commissioner, in response to the recent report 'the Policing response to antisocial behaviour' published on 10th October 2024.

I accept the recommendations made within this publication and have undertaken work to ascertain the Force's position on the recommendations made, responses from which have been summarised within this letter for your assurance.

Antisocial behaviour can be extremely distressing and a point of frustration for communities nationally. As outlined in your report, Force's must approach antisocial behaviour in partnership with other agencies and ensure there is a detailed understanding of the issues locally to effectively deal with the problem.

As part of the Prevention Directorate in Leicestershire Police, antisocial behaviour (ASB) is managed with a prevent and partnership response approach. It is critical that incidents of ASB are accurately recorded to understand true issues locally, and through consultation with the Force I am assured that the Force are actively reviewing their systems to ensure data integrity. This also includes the use of weekly dip-sampling which has made significant improvement thus far in Leicestershire Police's ASB data integrity. Regular communications are also circulated by the prevention directorate with each of the 9x Neighbourhood Policing Areas to understand demand and manage ASB cases effectively.

Regular training is delivered to new cohorts of PCs and PCSOs on how to identify and triage ASB effectively. For officers in post, incremental approach training is carried out twice per year, keeping protocol and best practice fresh and current. In addition, guidance and information websites managed by the Force are regularly updated with legislation changes and other critical information for the correct handling of ASB.

In terms of risk assessment, I am assured that the force is working to refine risk assessment documentation in line with the Management of Police Information (MoPI) and Review, Retain and Delete (RRD) guidelines to ensure that critical information is retained appropriately. This came with assurance that training will be rolled out effectively on the new guidance modelled on the DASH risk assessment process, which is familiar already with Leicestershire Police officers.



Problem solving plans generally across the Force have developed considerably in recent years in line with the National Police Chief's council guidelines for Neighbourhood Policing. With regards to the 9 current ASB problem solving profiles, there is a stronger emphasis on clearly identifying and specifying the issue at hand, outlining actionable steps and setting measurable outcomes. The problem-solving plans are routinely evaluated for success and this process aligns with the National Police Chief's Council guidelines for neighbourhood policing. Leicestershire Police enact their ASB delivery plan with a team of 8 PCs and 1 Sgt in a dedicated hotspots team. This team was established in July 2024.

All other home office recommendations are being monitored through the Prevention directorate and are tracked through bronze delivery plan and are RAG rated as green and on track.

I will continue to monitor ASB and the recommendations within your report in our Corporate Governance Framework and any areas of concern will be escalated.

The Commissioner and I are committed to working with the Force to embed working practices that will allow neighbourhood policing officers to effectively tackle ASB and reduce harm and distress for communities across the City and Counties and hope that this letter provides some assurance to you on our ongoing work and commitment.

Yours faithfully,

Rani Mahal
Deputy Police and Crime Commissioner for Leicester, Leicestershire and Rutland