

Office of Police and Crime Commissioner – Ethics and Integrity Panel

Dip Sampling

Tuesday, 13 February 2024

<u>Category of Complaint</u>	<u>File No.</u>	<u>Comments by Member</u>	<u>Force Response</u>
	CO/00264/23	<p><u>Have the allegation been clearly identified?</u></p> <ul style="list-style-type: none">• Case report summary (pg 1-2)• Missed allegation 2 is not present in section 2 page 1 <p><u>Has the complaint handler responded to each of these allegations?</u></p> <ul style="list-style-type: none">• Yes• Agreed to the actions <p><u>Do you feel that the outcome provided by the complaint handler was appropriate?</u></p> <ul style="list-style-type: none">• Yes• Each allegation was reviewed• Allegation 4 – proportionate for their conduct <p><u>What is your overall feedback on the outcome of the complaint?</u></p> <ul style="list-style-type: none">• Left blank <p><u>Do you feel that overall this complaint was handled well?</u></p> <ul style="list-style-type: none">• Left blank <p><u>What trends and themes have been identified from the complaints dip-sampled?</u></p> <ul style="list-style-type: none">• Left blank <p><u>Additional comments:</u></p> <ul style="list-style-type: none">• Page numbers would be an advantage.• Letter to the involved• Page 2/3 “subject to learning from reflection” what does this involve and what are the outcomes recorded and learnt.• PS – unsure why PS made the decision that the complainant had capacity – what skills did PS have to decide this outcome?	<p>The CH’s plan sets out both allegations with all the relevant steps to answer both allegations contained within the first allegation.</p> <p>Learning from reflection is the opportunity for an individual to have a professional discussion with their line manager and to reflect on their actions during the contact/incident.</p> <p>If concern is raised over an</p>

			individual's capacity, then a HCP will be contacted to make any necessary assessments. In this case the complainant had two to one care in a supported living environment. The carers confirmed to the arresting officers that the complainant had capacity. Whilst in custody the complainant had the support of an appropriate adult (AA) and also spoke with Mental Health Liaison service and a HCP. During interview the AA raised further concerns about the mental capacity of the complainant. The supervising sergeant considered the available circumstances and determined that it was not in the public interest to proceed with the assault on the carers.
	CO/00356/21	in what was quite a complex/legal set of challenges police appeared to deal with complaints in methodical professional manner. NB some feeling the Met dropped this on LLR police.	
	CO/00761/22	Police clearly looked at evidence and disciplinary action taken.	
	CO/00827/2	Paperwork/evidence went through meticulously and professionally.	
	CO/01043/22	One concern is as well as calling the caller "F*****G incompetent", also did state that whatever caller came back would drop /close case, which seems more serious than swearing. Might have been rant, but still goes beyond swearing, not sure if this was dealt with beyond, she was angry, made comments not intended for listener etc.	This was clearly poor behaviour. Taking into account the non-engagement of the complainant and health issues of Ps Chafer it was felt that this matter could be dealt with by way of learning. I note that Ps Chafer apologised accordingly.
	CO/003981/23	On evidence police conclusion that it was chance accident seemed sound.	