

POLICE AND CRIME COMMISSIONER FOR LEICESTERSHIRE STRATEGIC ASSURANCE BOARD



Report Of	CHIEF CONSTABLE
Subject	QUARTER FOUR (END OF YEAR) PERFORMANCE MONITORING
Date	MONDAY 11 MAY 2015 - 10:00am
Author	JON WHITE, FORCE INTELLIGENCE BUREAU

Purpose of Report

1. The purpose of this report is to inform the Strategic Assurance Board (SAB) of Leicestershire Police performance against the priorities as documented in the Police and Crime Plan (PCP).

Recommendation

2. It is recommended that the Police and Crime Commissioner notes the contents of this report.

Scope of Report

3. This report concentrates on performance in quarter four of the 2014/15 year, utilising data up to the end of March 2015.

Background

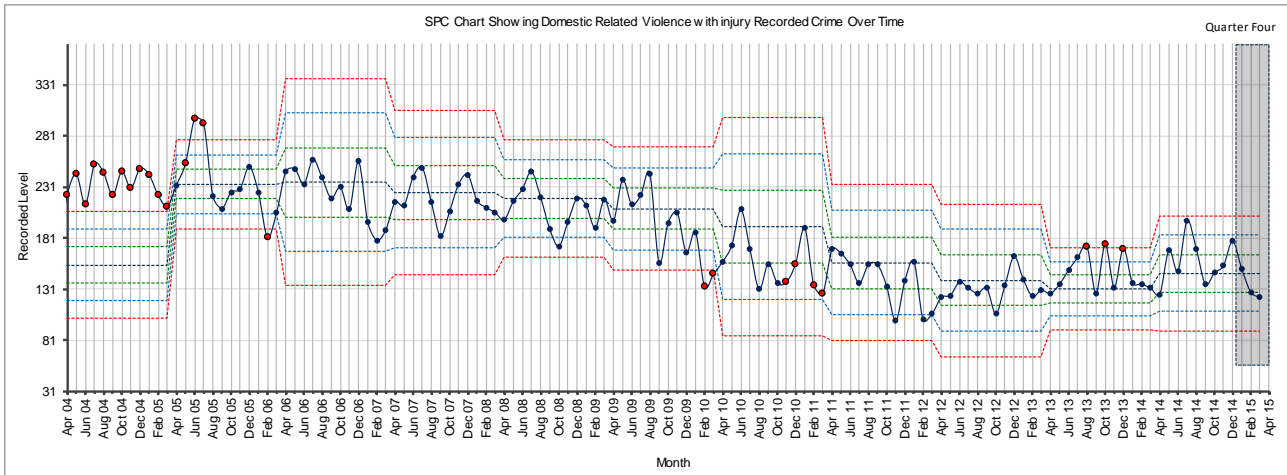
4. At the SAB meeting on the 8th May 2014, it was agreed that performance reporting to the Strategic Assurance Board is provided on a quarterly basis. This report, based on the PCP, looks at recorded crime levels in the context of long term trends. This puts the levels of crime being recorded at present into context and also indicates where levels are significantly high, or low, using statistical process control (SPC) methodology.

Reducing Offending and Reoffending

Priorities 1 to 4 of the Police and Crime Plan are reported separately by partnership agencies.

Supporting Victims and Witnesses

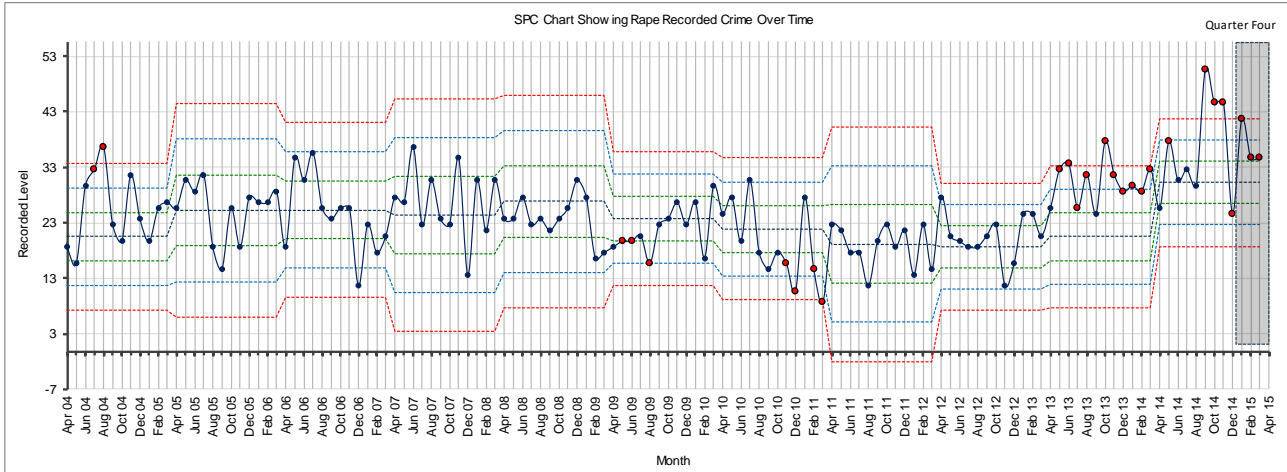
5. To increase reporting of domestic abuse and ensure a positive outcome for victims and witnesses of domestic abuse



Currently the level of reports of domestic abuse are within expected levels, although it is acknowledged that this is an area of under reporting, and so the Police and partners are working together to try to encourage more victims of this type of crime to feel confident to report.

6. To increase reporting of serious sexual offences and ensure a positive outcome for victims and witnesses of serious sexual offences

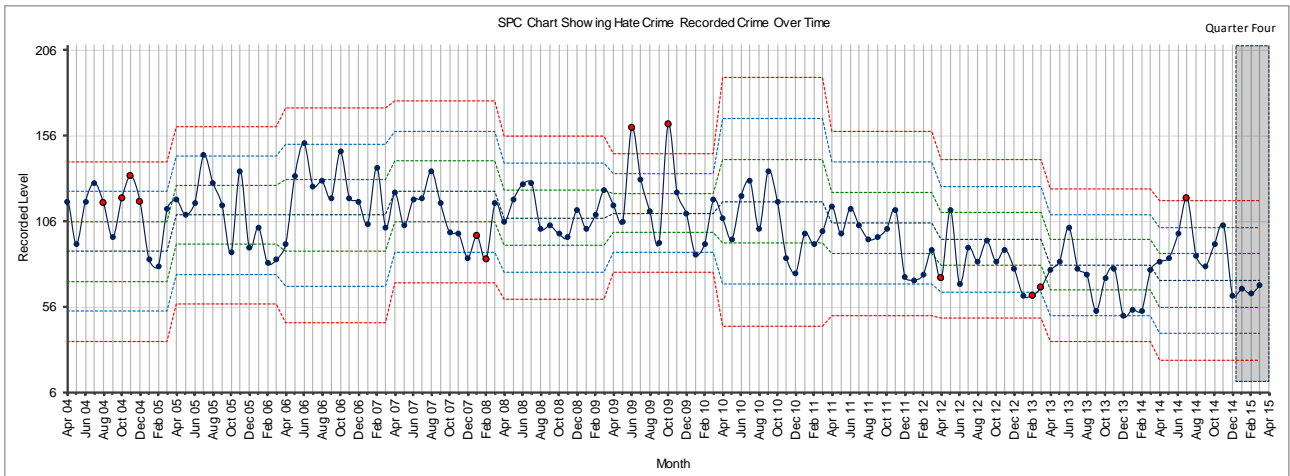
Recorded Crime – Rape Offences



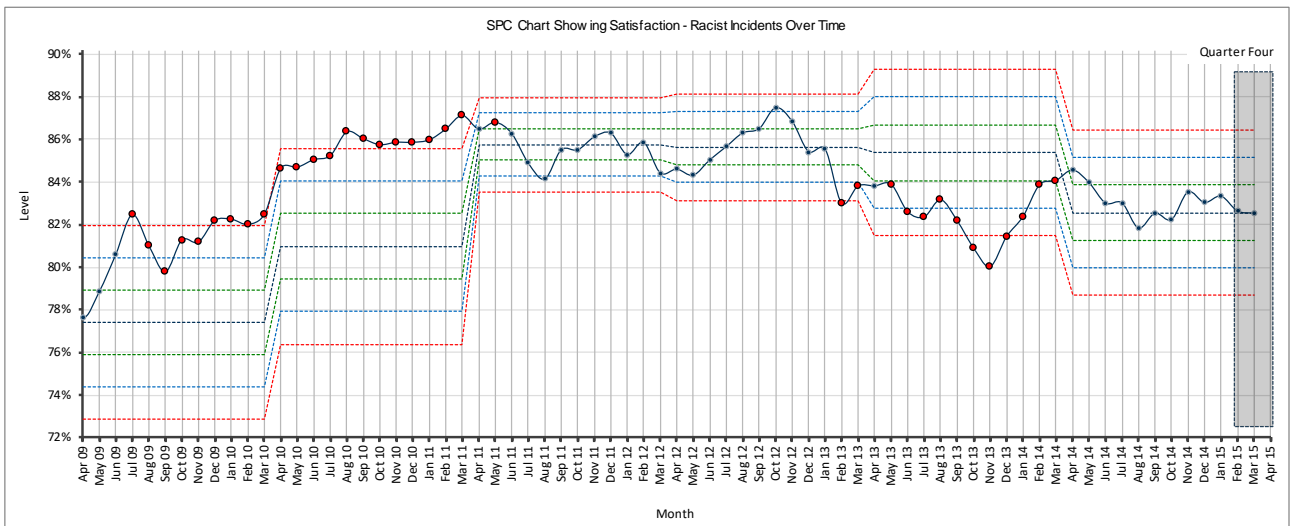
The level of recorded Rape offences has remained at a high level in quarter four. Of the 112 reported offences in quarter four, 35 (nearly one third) were committed before 2014, showing a high level of historic reporting. This shows that victims feel confident that their case will be taken seriously by the Force.

7. To increase reporting of hate crimes and ensure a positive outcome for victims and witnesses of hate crime offences

Recorded Crime



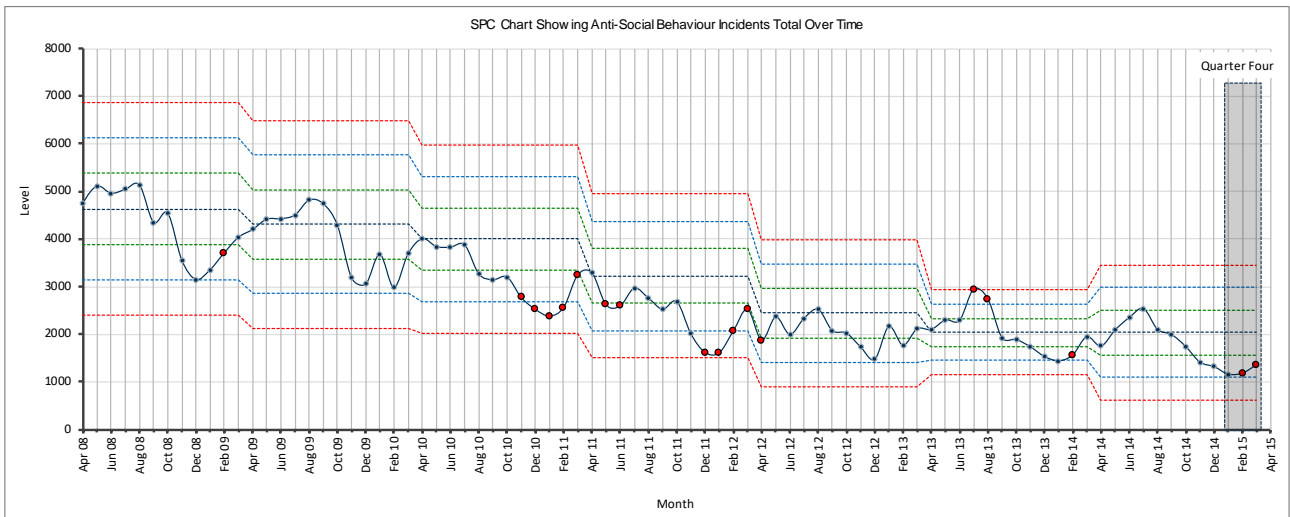
Satisfaction – Racist Incidents



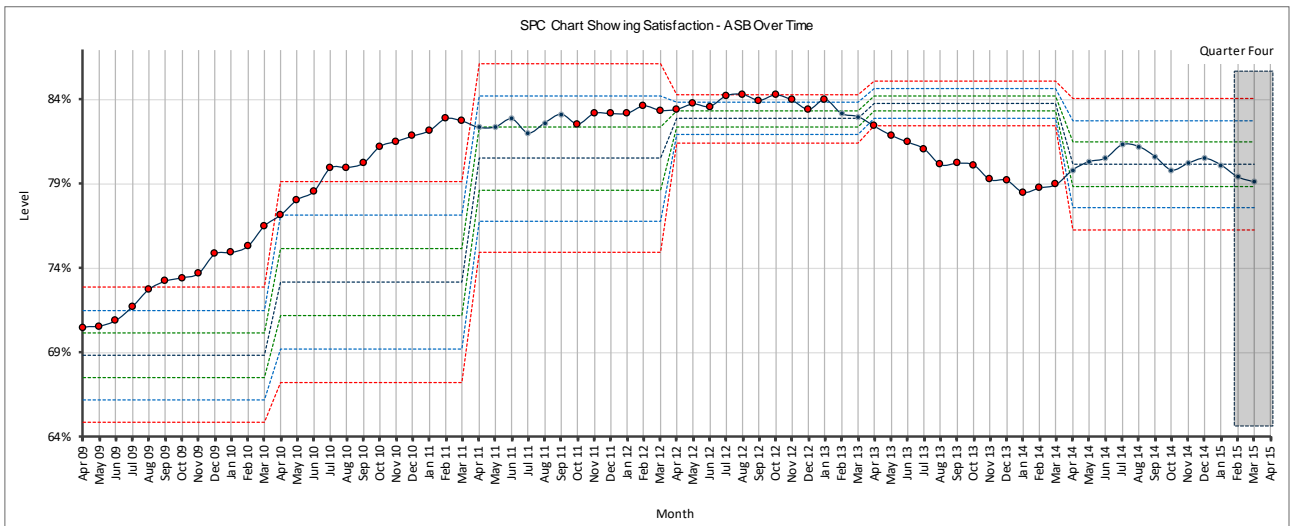
The levels of both recorded hate crime has remained about the mean in quarter four. Recently, figures obtained under the freedom of information (FoI) act by the Sunday Times showed that there has been an increase in recorded hate crime offences across most of the UK in the last three years. This has not been evident within the Force area.

Satisfaction levels regarding racist incidents have stayed under very tight control throughout quarter four.

8. To prevent ASB and to continuously improve the quality of service and response to victims of anti-social behaviour



Satisfaction

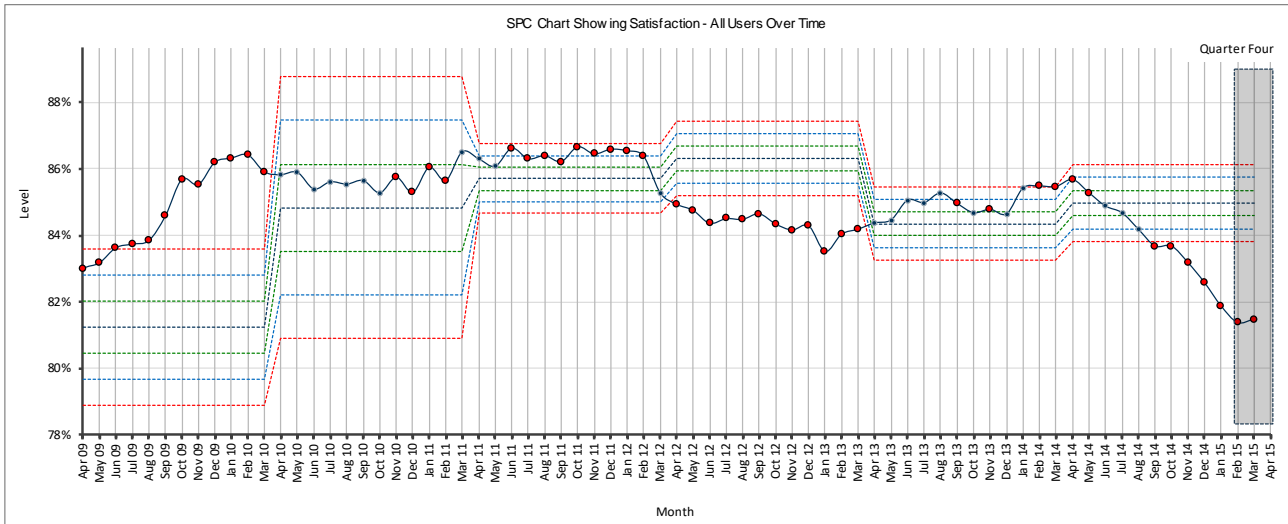


The level of recorded ASB incidents has fallen to significantly low levels in quarter four. This follows a continued reduction since the summer months.

The continued use of the repeat caller database has enabled neighbourhood teams to effectively problem solve persistent issues, such as ASB.

The satisfaction level of people affected by ASB has remained under tight control and currently stands at 79%.

9. To continually improve the quality of service and response to victims of crime



All User satisfaction constitutes satisfaction levels from a sample of burglary, vehicle and violent crime victims.

As can be seen from the chart above, the overall satisfaction level has continually fallen, and now sits at just above 81%.

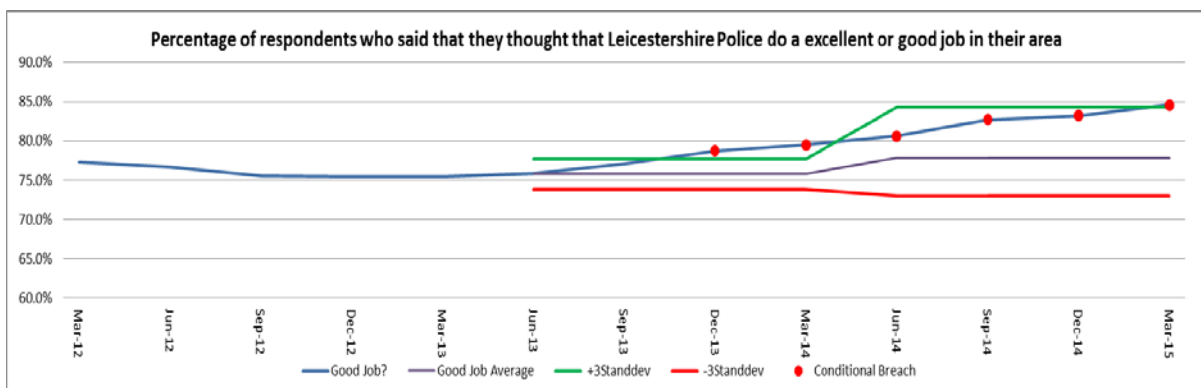
The full impact of the Edison changes to the Force model will not be evident in satisfaction levels for a number of months. This is due to the lag in surveying crime, and also due to it being reported on a rolling twelve month basis.

A strategic lead officer has been assigned to this area, and a comprehensive delivery plan around confidence and satisfaction has been established.

This plan will be presented to the next meeting of the Force Performance Delivery Group meeting in May.

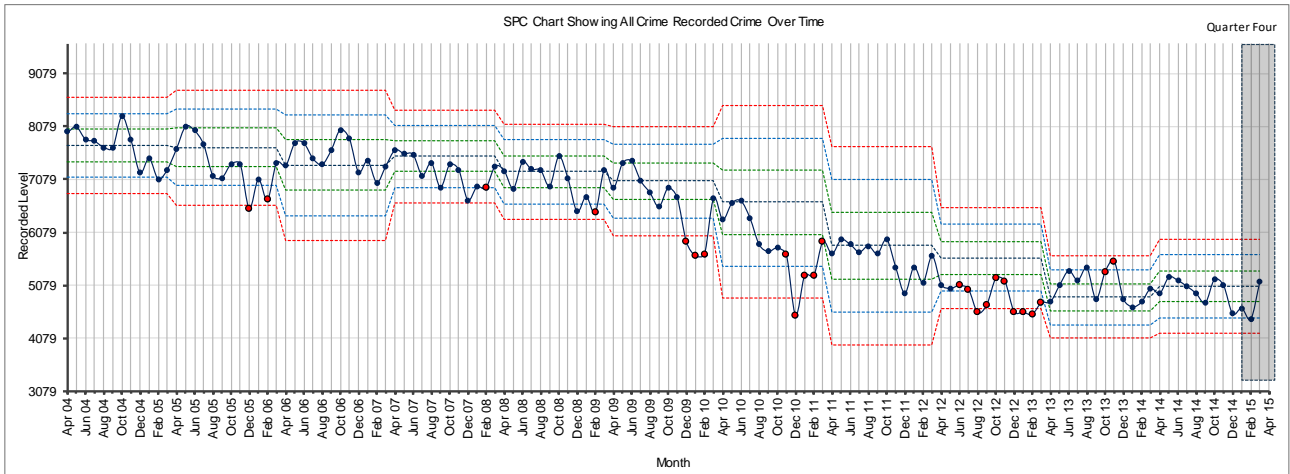
Making Communities and Neighbourhoods Safer

10. To continuously improve the police service to the communities of Leicester, Leicestershire and Rutland



The latest Community Based Survey (CBS) results show that confidence in Leicestershire Police continues to rise. This is extremely good news and is a strong indicator that the Force continues to address local concerns in an effective way.

11. To reduce all crime

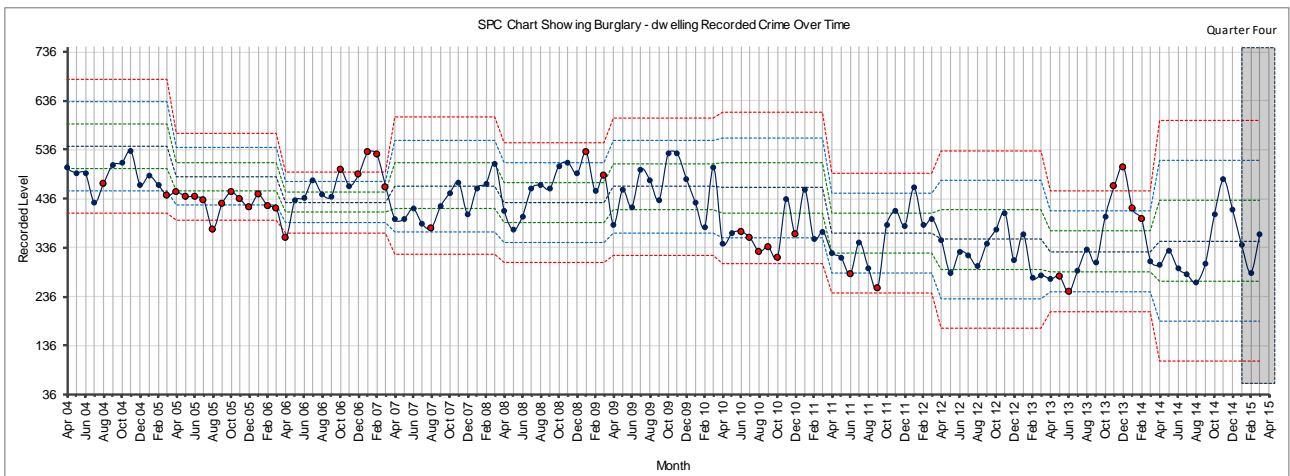


The above chart shows the overall recorded crime level for the Force.

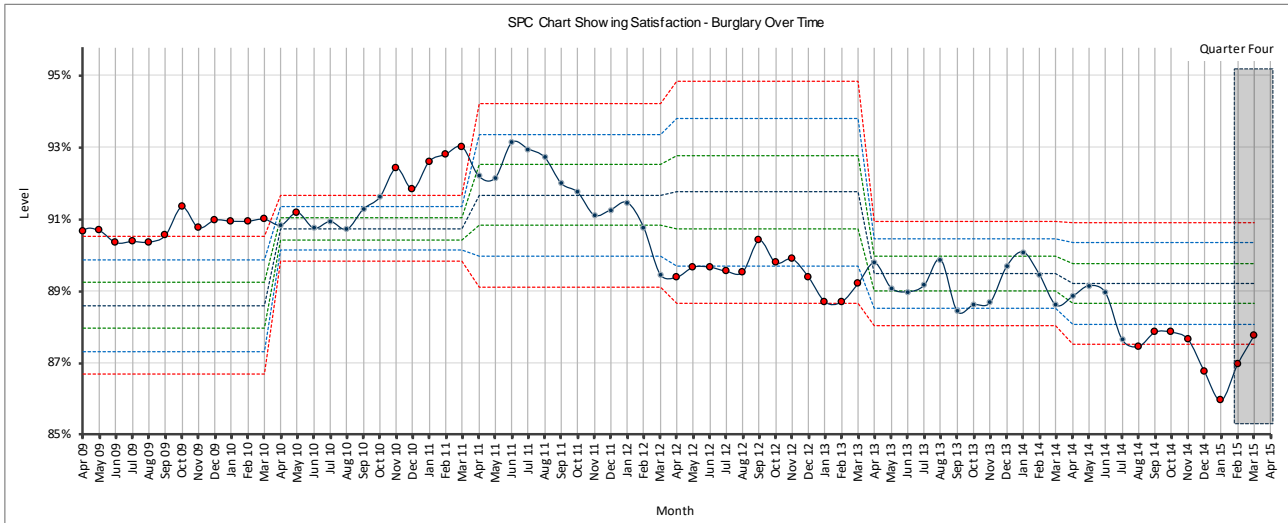
Two of the monthly levels recorded in quarter four were the lowest ever recorded by the Force. Of particular note is the level of theft from the person, which has reduced to significantly low levels. Personal robbery has also seen reductions.

12. To reduce domestic burglary and ensure a positive outcome for victims of burglary offences

Recorded Crime



Satisfaction



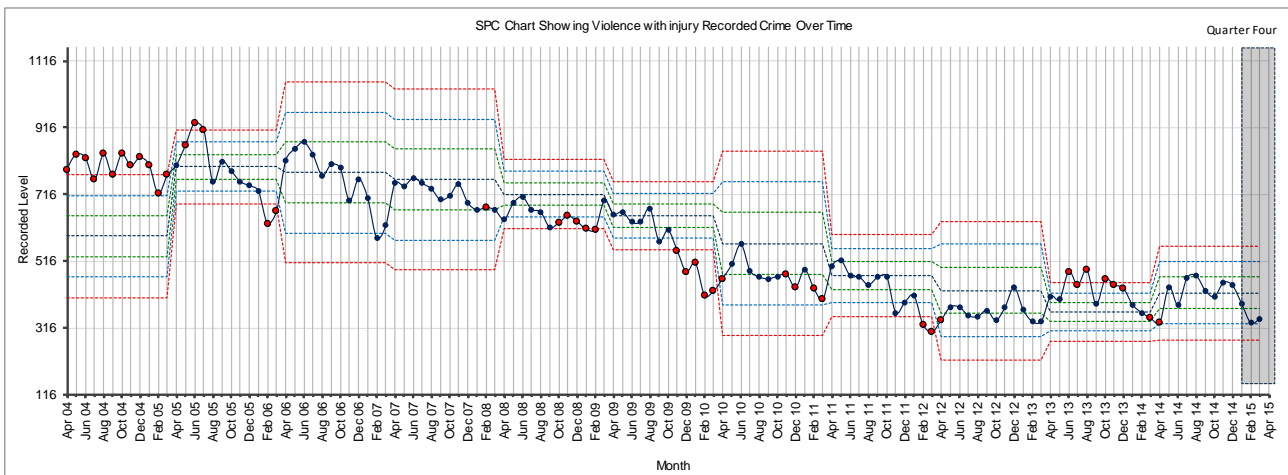
The trend of domestic burglary recorded by the Force in 2014/15 closely resembles the pattern witnessed in the previous year. Within quarter four, the recorded level was within expected levels, and this can be expected to continue throughout the spring and summer.

Of the approx. 1,000 recorded domestic burglaries in quarter four, 198 (20%) were committed against insecure premises. This is an area of increased concern over summer months, as windows are often left open due to the warm weather. Corporate communication messages will target this issue over the summer period.

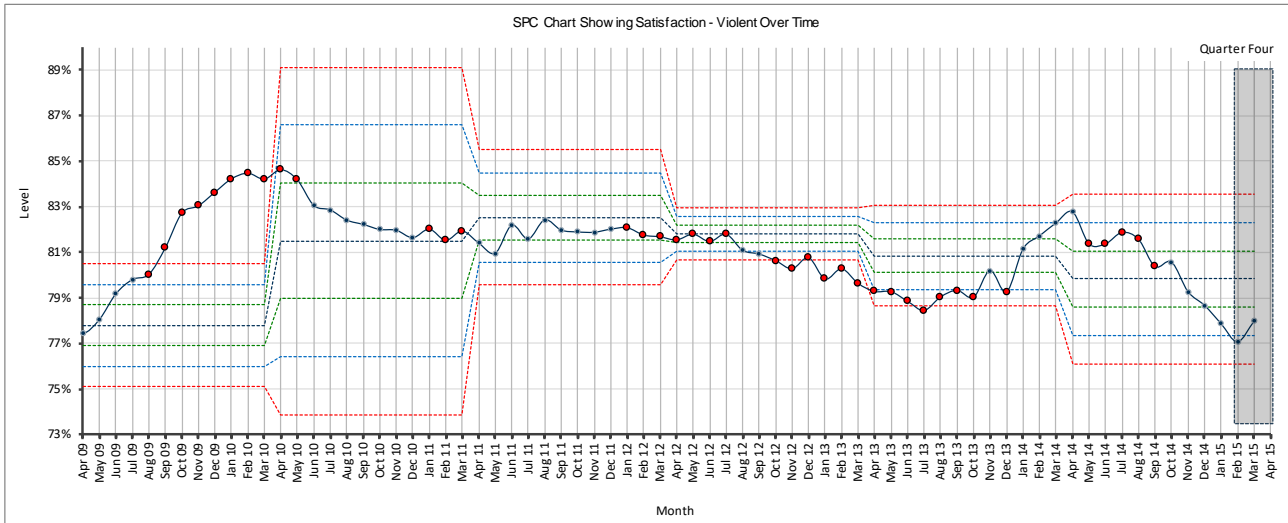
Satisfaction levels for burglary have started to improve from the low point witnessed in the winter period.

13. To reduce violence against the person – with injury and ensure a positive outcome for victims of violent crime – with injury offences

Recorded Crime



Satisfaction



Violence against the person with injury includes offences such as actual bodily harm, and grievous bodily harm. There has been a continued reduction in this type of offence.

Recent work has established that the reduction in violence with injury is significantly low in street based offences, particularly in the night time hours. This is an area of particular good news, demonstrating that people are safer on the streets of Leicester, Leicestershire and Rutland than ever before.

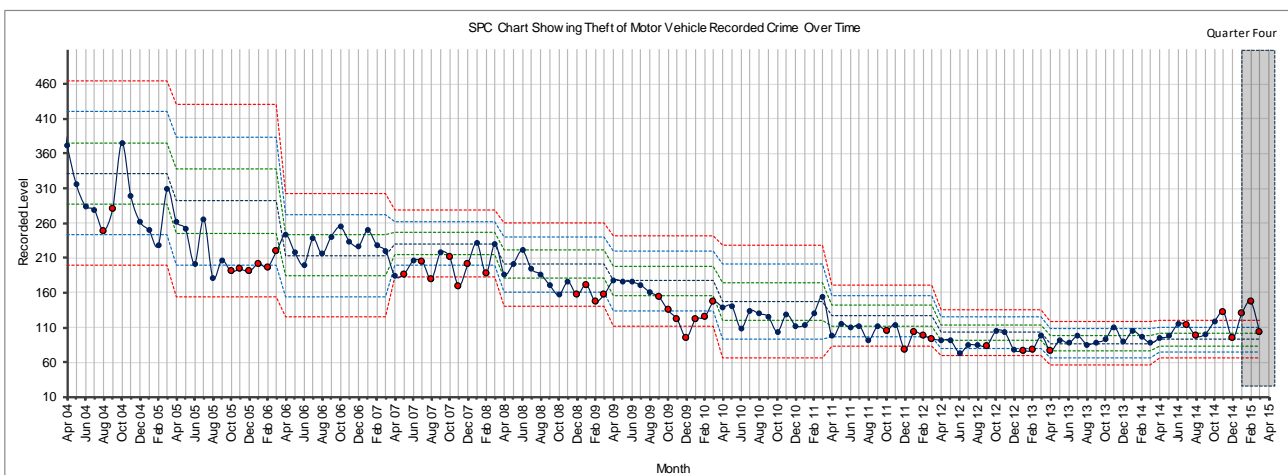
The satisfaction level of victims of violence has fallen in 2014, and although not at a significantly low level, it hit a low point in quarter four.

This is to be addressed with the introduction of the satisfaction improvement delivery plan.

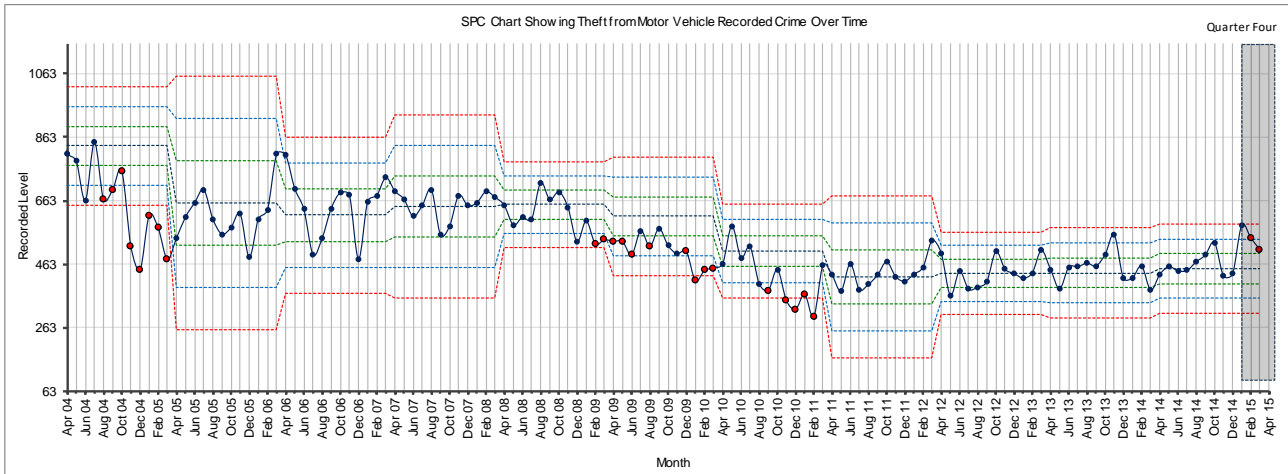
14. To reduce vehicle crime and ensure a positive outcome for victims

Recorded Crime

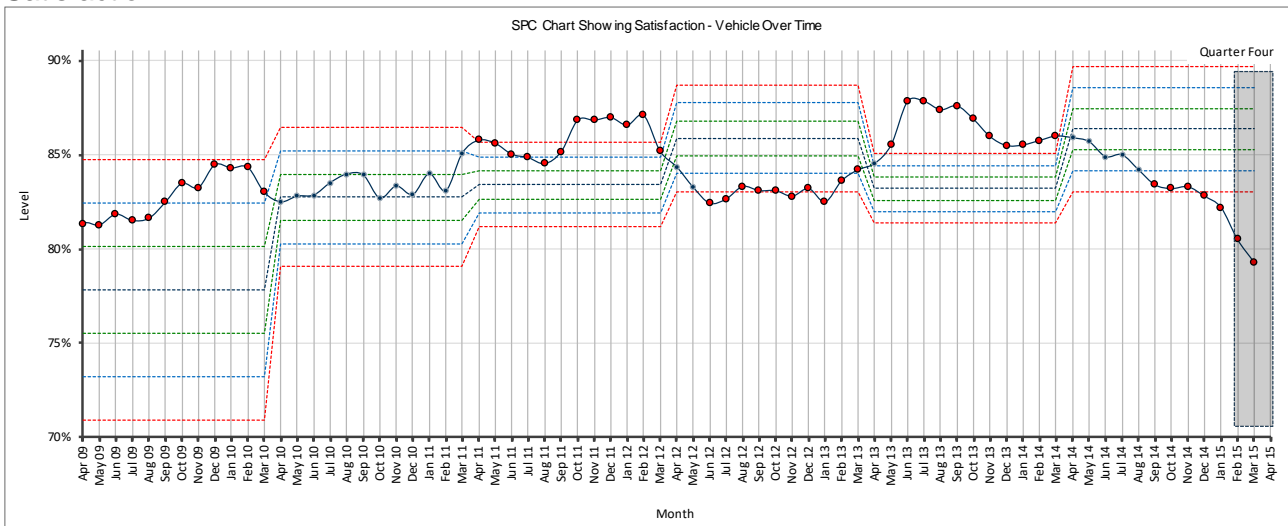
Theft of Motor Vehicle



Theft from Motor Vehicle



Satisfaction



The levels of both theft from a motor vehicle and theft of a motor vehicle were at significantly high levels in quarter four.

With theft from a motor vehicle, many items are stolen from the outside of the vehicle, such as number plates, or wing mirror covers, and therefore no physical break in has taken place.

Theft of motor vehicle include the theft of mopeds and motorcycles. This an area which impacts on the Force twice, as motorcycles of the type that are stolen are predominately used for joy riding. This then gets reported by residents near parks and wasteland as anti-social behaviour.

Satisfaction levels have reduced in quarter four, and these are being addressed with the introduction of the satisfaction improvement delivery plan.

Protecting the Vulnerable

Priorities 15 and 16 of the Police and Crime Plan are reported separately by partnership agencies.

15. To reduce the number of repeat missing person reports

In quarter four of 2014/15 there were a total of 571 reports of missing people. This is lower than in previous quarters however, this remains within expected levels.

Implications

Financial:	No financial implications identified
Legal:	No legal implications identified
Equality Impact Assessment:	No diversity implications identified
Risks and Impact:	Reputational risk and heightened fear of crime where levels are currently high
Link to Police and Crime Plan:	Police and Crime Plan Performance

List of Appendices

None

Background Papers

Performance Monitoring Paper B presented at Strategic Assurance Board May 2014.

Officer to Contact

Mr Jon White, Force Intelligence Bureau Tel: 0116 248 4930
jonathan.white@leicestershire.pnn.police.uk

DCC Simon Edens, Tel: 0116 248 2005
simon.edens@leicestershire.pnn.police.uk